



J A N U S e t C i e®

## CARE & MAINTENANCE FOR PALMIA

### GLASS

Our tempered glass is a type of safety glass processed by controlled thermal or chemical treatments to increase its strength, and it is four times stronger than regular glass. We offer clear and ultra-clear sanded and painted glass that comes in different thicknesses, from 3/16 inch thick to one inch thick with a variety of edgework like flat polished and beveled edge.

#### CLEAR GLASS

##### ROUTINE CARE & MAINTENANCE

- Use a soft cloth and any normal household glass cleaning product such as Windex® to clean your clear glass
- You can also use mild, pH-neutral soap such as Dawn® and clean water
- Be careful of overspray and wipe off any fluid that gets on the frame

##### EXTENSIVE CARE & MAINTENANCE

- If stains persist, most can be removed by blotting the stained areas with a dampened soft cloth soaked with vinegar or lemon juice
- For light scratches, use a buffing compound such as car wax
- Using the buffer with 6,000 grit sandpaper, lightly buff the glass until scratches disappear

#### SANDED OR PAINTED GLASS

The sanded or painted side of the glass should always face down; it should never be used as the top (i.e. the work surface). This is because it can scratch, and also because stains and dirt on the sanded side are more difficult to clean than on the top side. Avoid the use of any sharp tools on the sanded top side of the glass.

##### ROUTINE CARE & MAINTENANCE

- Use a soft cloth and clean water to remove light dust or dirt
- For more persistent dirt and grime, use water mixed with mild, pH-neutral soap such as Dawn® and clean water
- Avoid abrasive or harsh chemicals on the sanded side; they can abrade and even remove the finish

##### EXTENSIVE CARE & MAINTENANCE

- If stains persist, most can be removed by blotting the stained areas with a dampened soft cloth soaked with isopropyl alcohol to remove residue or marks

### GLIDES

Our glides are constructed of high-quality materials including nylon, rubber, thermoplastic polyurethane, felt, or stainless steel. Glides can be fixed, adjustable or even self-leveling. Over time, the glides wear down and should be inspected frequently. If not, worn glides

can damage the furniture and flooring. Wear rates vary on flooring type and texture. When possible, lift furniture (rather than dragging) to move it.

## ROUTINE CARE & MAINTENANCE

- Inspect frequently
- Replace worn glides as needed
- Replacement glides are available through your sales specialist

## MESH

Mesh seating and lounge elements are a staple of JANUS et Cie and are composed of durable polyvinyl or Batyline® mesh paired with various frame materials. Mesh is extremely durable, and is suitable for the most extreme locations including marine and coastal environments. To extend the life of the product, routine maintenance is required. Our mesh is available in many different colors.

## ROUTINE CARE & MAINTENANCE

- Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge
- Dry with a soft clean towel
- Avoid sharp objects

## EXTENSIVE CARE & MAINTENANCE

- For tough stains, we recommend using a stain remover such as Faron Cleaner (JeC Item #799-90-100-00-00), Oxyclean®, Simple Green®, Meguiar's Gold Class Shampoo or Meguiar's Gold Class Wax
- Avoid pressure washing
- Most mesh components are replaceable. Please see your sales specialist for details.

## POWDER COATED METALS

JANUScoat™ is JANUS et Cie's proprietary powder coat finish. In this process, we apply a primer powder coating on the metal and follow it with a top coat of powder that contains our custom JANUS colors.

Powder coated finishes can be applied to a variety of metals in a process that creates a durable, protective finish without using harmful solvents. Polymer granules, which may contain polyester, polyester-epoxy, or fusion-bonded epoxy and acrylics, are electrostatically applied and baked to form a hard, protective coating creating a continuous, seamless finish.

Like any fine-painted surface, such as an automobile, routine washing and rinsing will help keep your painted furniture looking new. We recommend you provide extra protection with a regular application of a reputable automobile wax, which will actively repel the accumulation of moisture and water spots and minimize possible staining. Water spotting on the finish is usually a result of mineral and salt deposits in the water or can also be a result of pollutants in rainwater. Wax will promote "beading" of the water (i.e. run off the surface) without allowing surface dirt to dry on the finish. An added benefit of waxing your furniture is it is easier to clean when it becomes dirty. Water spotting may be more pronounced on darker frame colors, and in particular, coastal areas.

JANUScoat and powder coated finishes, while incredibly durable, may be chipped or damaged with improper handling. JANUS et Cie offers touch up paint which will blend with the original finish. For more information or to order touch up paint, please contact your sales specialist. Touch up paint may not perform with the same characteristics as the original powder finish. If not touched up, the effect on the exposed unprotected surface will vary depending on the underlying metal. It is critical to touch up as soon as possible.

## WHY JANUScoat?

- ALUMINUM: Exposed metal can oxidize over time.

- STAINLESS STEEL: Exposed stainless steel can start to accumulate fly rust.
- CAST OR PLATE STEEL: Exposed steel will start to rust in most environments.

## ROUTINE CARE & MAINTENANCE

- Rinse with a hose to remove salt and/or larger dirt and debris accumulation.
- Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge.
- We also recommend any premium automotive cleaning products, such as Meguiar's® Gold Class™ Car Wash and Shampoo ([www.meguiars.com](http://www.meguiars.com)). This premium car wash contains ingredients that will protect and enhance the finish.
- Rinse and dry with a clean soft cloth to prevent water spots.

## PERIODIC CARE & MAINTENANCE

- Apply an automotive wax to the finish per manufacturer's instructions. This can vary in the number of times per year depending on the usage and environment of the location. Please see your sales specialist for details.
- Do not use abrasive or aggressive solvent products on aluminum, such as acetone or scouring powder.

## TERRAZZO

Terrazzo is a composite material that consists of chips of marble, granite, quartz and other types of stones. It is compressed together in a mold to form a large sheet/slab, that can be processed into different sizes. The tops can vary in finishing, ranging from honed to polished depending on requirements.

## ROUTINE CARE & MAINTENANCE

- Use a microfiber cloth to dust off the surfaces.
- Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge.
- Use of harsh chemicals or abrasive cleaners is not recommended. They can scratch, pit, and etch the surface of the stone.
- Spills have the potential to stain. Porous stones are more susceptible to soaking up spills, which can discolor their surfaces. Clean spills immediately by wiping with a soft damp cloth.

## EXTENSIVE CARE & MAINTENANCE

- We also recommend regularly cleaning with a stone cleaner formulated with a neutral pH, such as Oxy-Klenza Stone Cleaner (JeC Item #799-40-101-01-00). Please follow manufacturer's instructions.
- For stubborn stains on stone, a poultice of ammonia will remove most organic stains from marble. Dampen a paper towel or cloth with ammonia mixed with water, and cover the stain for 24-48 hours to remove. Household baking soda can absorb organic stains as well. Sprinkle the stained area with the baking soda and let it sit for 24-48 hours. Wipe clean and reseal (please refer to instructions below).
- Stone tops will need to be resealed based on use and environment. Before applying a new coat of INTENSIFIATM sealer (JeC Item #799-40-100-01-00), please make sure your stone top is clean. Follow the manufacturer's instructions. Depending on usage and location, this may need to be done multiple times a year. Please see your sales specialist for details.

## CUSHIONS & FRAME COVERS

### CUSHIONS

Available in all shapes, sizes, and styles, cushions are generally made of some sort of fill, some type of feathers, or some combination of these materials. Many different types of fills are available, each with a specific density and chemical formula designed and engineered to suit particular uses and different styles of furniture. Some foam cushions are just that, pieces of foam. Others are foam sandwiched in some sort of wrapping, such as Dacron, which provides loft and scale, and a softer profile. For thicker, more luxurious cushions, the optimal fill is a foam core enveloped in down or some soft synthetic; the wrapping is often stitched in channels like a sleeping bag to keep the cushion from shifting. As a rule, the fluffier the cushion is, the more casual its shape. The finest weather resistant materials have been

used to make our cushions; however, they are not impervious to weather extremes or lack of maintenance. Cushions used on natural unseasoned teak and natural woods should be removed after each use until the wood has acclimated to its new environment. Cushions should be brought indoors during inclement weather.

## ROUTINE CARE & MAINTENANCE / SPOT CLEANING

- Vacuum to remove loose dirt.
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® per 1 gallon of lukewarm clean water (less than 80°F/30°C), or Use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Use a sponge to clean.
- Apply a light mist of cleaning solution as noted above using a spray bottle.
- Allow cleaning solution to soak into fabric.
- Work the solution into the stain by blotting or lightly scrubbing the area with a sponge.
- Rinse thoroughly with clean water.
- Blot excess moisture with a clean, soft white towel or sponge.
- Use a wet vacuum, if available, to remove excess moisture.
- Repeat these steps until stain is removed.
- Allow fabric to air dry.

## PERIODIC CARE & MAINTENANCE

Cushions should never sit in water or be exposed to water for any prolonged period. To prevent mildew growth or any sort of possible damage to the furniture frames, always remove wet cushions from your furniture. If cushions become saturated with water, squeeze any excess water out of the cushions, then set them on their side to air dry in a well ventilated, clean, dry area. Drying times will vary, but may be accelerated if cushions are allowed to stand on edge in direct sunlight.

## EXTENSIVE CARE & MAINTENANCE

JANUS et Cie solution dyed acrylic/polyester/polyolefin/polypropylene fabric cushion covers can be removed and washed; however, it may often be easier to clean the covers without removing them because they fit quite tightly and can be difficult to remove and replace. Please refer to fabric care and maintenance section for cleaning instructions of specific textiles.

In order to remove the foam insert from a cushion, gently fold the foam and pull the cover off, taking care not to allow the foam to overextend the zipper opening.

Clean cover by machine washing for acrylic, polyester, polyolefin or polypropylene fabrics with the cushion cover turned RIGHT SIDE OUT and AIR dry. DO NOT MACHINE DRY.

Replace the foam into the completely dry cushion cover by gently folding the foam and pulling the cover over the foam, taking care not to overstretch the zipper opening.

Reach into cover and gently tuck foam into cushion cover, matching the edges and corners to cushion cover shape, ensuring that all hems are turned in a uniform direction.

## FURNITURE COVERS

Distinguished furniture covers embroidered with the JANUS et Cie logo make a distinctive statement while shielding your valuable investments from the elements. Durably constructed in high-performance fabric, our semi-fitted covers are as beautifully executed and flawlessly designed as our furnishings—each tailored with an elegant mini-welt finishing which belies the substantial zippers and strong fastening tabs that hold them securely to frames in windy conditions. Offered in a chic neutral tan or light grey, our covers are UV-resistant and meet industry standards to protect furniture from water, dirt, mildew and tearing.

## ROUTINE CARE & MAINTENANCE

- Furniture covers should be removed from the frame and allowed to air out regularly to reduce the moisture under the cover. Moisture trapped under the cover due to climate can cause mold to grow under the cover.

## PERIODIC CARE & MAINTENANCE

- Furniture cover should be removed to allow frames to dry out after inclement weather.

## SPOT CLEANING

- Vacuum to remove loose dirt.
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® per 1 gallon of lukewarm clean water (less than 80°F/30°C), or use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Use a sponge to clean.
- Apply a light mist of cleaning solution as noted above using a spray bottle.
- Allow cleaning solution to soak into fabric.
- Work the solution into the stain by blotting or lightly scrubbing the area with a sponge.
- Rinse thoroughly with clean water.
- Blot excess moisture with a clean, soft white towel or sponge.
- Use a wet vacuum, if available, to remove excess moisture.
- Repeat these steps until stain is removed.
- Allow fabric to air dry.

## EXTENSIVE CARE & MAINTENANCE

- After extensive use and cleaning, JANUS et Cie furniture cover fabric could begin to lose its resistance to water. This can be replenished by applying Fabric Guard 303 (JeC Item #799-90-301-00-00).

## TEXTILES

JANUS et Cie Textiles speak to our natural love of color, pattern, structure and texture—in the world, in the home and in our wardrobes. Our extensive collection of captivating textiles is designed to allow you to dress furniture and environments with the same variety and personality that you dress yourself! More than 200 fabrics comprise our collection including sumptuous Weatherskin® exterior faux leather. Our outdoor fabrics, ranging from brights to stripes and patterns to solids, are woven from solution dyed acrylic, polyolefin and polypropylene for a surface that resists microbes, soil, abrasion and fading from UV light. The result is perfect for hospitals, hotels, office spaces, and private residences. Our deep stock of textiles allows you to create a distinct and personal, elegant and vibrant interior or exterior setting.

JANUS et Cie fabrics do not promote mildew growth; however, mildew may grow on dirt and other foreign substances that are not removed from the fabric. JANUS et Cie fabrics are heat sensitive and will shrink when subjected to excessive heat. Never steam press or machine dry these fabrics.

### **SOLUTION DYED POLYPROPYLENE FABRIC**

JANUS et Cie's polypropylene fabric is recyclable and produced from non-toxic and hypoallergenic materials, as well as being mold and stain resistant. Polypropylene fabrics should not be ironed or cleaned with bleach.

## ROUTINE CARE & MAINTENANCE

- Vacuum to remove loose dirt.

- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® per 1 gallon of lukewarm clean water (less than 80°F/30°C), or Use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Use a sponge to clean.
- Apply a light mist of cleaning solution as noted above using a spray bottle. • Allow cleaning solution to soak into fabric.
- Work the solution into the stain by blotting or lightly scrubbing the area with a sponge.
- Rinse thoroughly with clean water.
- Blot excess moisture with a clean, soft white towel or sponge.
- Use a wet vacuum, if available, to remove excess moisture.
- Repeat these steps until stain is removed.
- Allow fabric to air dry.

## PERIODIC CARE & MAINTENANCE

Repeated washings with liquid detergent may reduce the effectiveness of the soil-resistant and waterrepellent qualities, so it may be necessary to reapply a water-repellent finish, such as 303 Hi-Tech Fabric Guard (JeC Item #799-90-301-00-00), or a similar soil-resistant treatment. Always refer to directions from manufacturer.

## EXTENSIVE CARE & MAINTENANCE

- For more stubborn stains, polypropylene fabric can be machine washed with standard detergent and tumbled dry on low.
- Polypropylene fabric can be dry cleaned as long as Tetrachloroethylene is not used.
- Following is a guide to help aid you with stain removal for JANUS et Cie textiles and cushions.

## WEATHERSKIN TEXTILES

Weatherskin is a durable high-tech fabric that looks and feels like soft glove leather. This product is designed with a built-in stain-resistant finish that will not wash or wear off and does not require a topically applied spray.

## ROUTINE CARE & MAINTENANCE

Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge. Never use cleaners containing abrasives such as scouring powder or bleach.

## PERIODIC CARE & MAINTENANCE

For water soluble stains, use a clean cloth or soft sponge to dab the stain with mild, pH-neutral soap such as Dawn® and clean water. Remove the soap solution by wiping the area with a cloth and clean water. Dry with a soft lint-free cloth or towel.

## EXTENSIVE CARE & MAINTENANCE

- For oil-based or non-water soluble stains. First, test in the least visible area. Lightly wipe the stain with a clean cloth which has been moistened with a mild volatile solvent (acetone or paint thinner). Blot the area with a dry cloth and allow to air dry.
- For ink and magic marker, dab lightly with a cloth which has been moistened with a solution of one part dishwashing liquid and one part rubbing alcohol. DO NOT RUB. As the ink loosens, blot the area with a dry cloth. Repeat if necessary. Rinse with a cloth dampened in clean water and dry with a soft cloth.

## SOLUTION DYED ACRYLIC, POLYESTER AND POLYOLEFIN TEXTILES

### ROUTINE CARE & MAINTENANCE / SPOT CLEANING

- Vacuum to remove loose dirt.

- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® per 1 gallon of lukewarm clean water (less than 80°F/30°C), or Use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Use a sponge to clean.
- Apply a light mist of cleaning solution as noted above using a spray bottle.
- Allow cleaning solution to soak into fabric.
- Work the solution into the stain by blotting or lightly scrubbing the area with a sponge.
- Rinse thoroughly with clean water.
- Blot excess moisture with a clean, soft white towel or sponge.
- Use a wet vacuum, if available, to remove excess moisture.
- Repeat these steps until stain is removed.
- Allow fabric to air dry.
- Solution dyed acrylic, polyester and polyolefin should never be dry cleaned.

## PERIODIC CARE & MAINTENANCE

Repeated washings with liquid detergent or bleach may reduce the effectiveness of the soil-resistant and water-repellent qualities, so it may be necessary to reapply a water-repellent finish, such as 303 Hi-Tech Fabric Guard (JeC Item #799-90-301-00-00), or a similar soil-resistant treatment. Always refer to directions from manufacturer. We offer McMaster® Stainless Steel Wipes (JeC Item #799-30-200-00-00), which clean and offer added protection against rust buildup. Follow instructions on packaging.

## EXTENSIVE CARE AND MAINTENANCE

Heavy cleaning for stubborn stains and mildew (Excludes Weatherskin and polypropylene fabrics)

- Prepare a deep cleaning solution of 8 ounces (1 cup) of bleach and 2 ounces (1/4 cup) of mild, pH-neutral soap such as Dawn® per 1 gallon of clean water.
- Spray on entire area and allow to soak into the fabric for 15 minutes to 1 hour.
- Thoroughly yet gently, rub in deep cleaning solution with a soft bristle brush, sponge, or clean towel.
- It is best to clean the entire surface area of the fabric to avoid water rings and stains.
- Rinse thoroughly with clean water.
- Allow fabric to air dry in a well ventilated, clean, dry area.
- If stain and/or mildew persist, bleach quantities may be increased. In some cases, long standing stains may not be completely removable.