



JANUS et Cie®

## CARE & MAINTENANCE FOR JANUS UMBRELLAS

### GLIDES

Our glides are constructed of high-quality materials including nylon, rubber, thermoplastic polyurethane, felt, or stainless steel. Glides can be fixed, adjustable or even self-leveling. Over time, the glides wear down and should be inspected frequently. If not, worn glides can damage the furniture and flooring. Wear rates vary on flooring type and texture. When possible, lift furniture (rather than dragging) to move it.

#### ROUTINE CARE & MAINTENANCE

- Inspect frequently
- Replace worn glides as needed
- Replacement glides are available through your sales specialist

### MECHANICAL JOINTS & MOVING PARTS

JANUS et Cie uses only the finest materials for its moving parts, hinges, hydraulic components, joints, folding mechanisms, poles, and drawer glides. Aluminum, marine brass, steel and stainless steel are wrought, cast, or extruded to create the ideal hardware components utilized on our furniture. Over time, these may loosen and require regular inspection and maintenance.

#### ROUTINE CARE & MAINTENANCE

- Use a sponge or soft bristle brush to brush away soil.
- Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge.
- Rinse thoroughly with clean water and pat dry with a non-abrasive cotton or microfiber cloth.
- After cleaning, inspect moving parts that may require lubrication.

#### PERIODIC CARE & MAINTENANCE

- Inspect moving parts and apply high-quality machine oil if needed.
- Inspect hardware and mechanical joints; tighten parts when necessary.

### METALS

Metal has a unique allure...cool, sophisticated and symbolic of modernity, yet it is the most elemental of materials. The beauty and utility of JANUS et Cie's multiple collections constructed of metal and steel rely on fine base materials honed by skilled craftsmen to ensure seamless surfaces, smooth edges and technically advanced finishes.

#### ROUTINE CARE & MAINTENANCE

- Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge.

- When using metal polish or protection products, be sure they are formulated for the specific type of metal used on your product. Please follow manufacturer's instructions.
- Do not use abrasive cleaning products, steel or brass wool, or wire brushes when cleaning metals

## NATURAL STONE

JANUS et Cie uses a diverse mix of natural stone on our collections. Each stone brings its own beauty to the item. Our stone can vary in finish ranging from honed, polish or flamed. There are different levels of porousness in each stone, which can affect the amount of absorption and stain resistance. Some of our more porous materials are reinforced with an epoxy fill.

All of our stones are natural materials that we source from around the world. There can be variations in texture, color, veining, and patterns from one top to another. These differences and disparities are part of what makes the stone beautiful.

Our stone is treated with INTENSIFIATM by Dry-Treat. It is a combination of enhancer and sealer. This gives our stone a deep, long-lasting color enrichment and premium water- and oil-based stain protection. Our sealer does not protect the stone surface from being etched by acidic liquids or materials.

For installations in locations with continuous periods of freezing temperatures, cracks may occur in the natural stone with the expansion and contraction of the top as a result of these weather conditions. Storing your stone top indoors if possible or using a frame cover can help protect it during the off season or when not being used for extended timeframes.

Be wary of extreme changes in temperature as it could possibly damage your stone top. Using trivets and potholders is highly recommended to protect the stone when serving hot dishes. Coasters are also recommended to prevent possible water rings.

### ROUTINE CARE & MAINTENANCE

- Use a microfiber cloth to dust off the surfaces.
- Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge.
- Use of harsh chemicals or abrasive cleaners is not recommended. They can scratch, pit, and etch the surface of the stone.
- Spills have the potential to stain. Porous stones are more susceptible to soaking up spills, which can discolor their surfaces. Clean spills immediately by wiping with a soft damp cloth.

### EXTENSIVE CARE & MAINTENANCE

- We also recommend regularly cleaning with a stone cleaner formulated with a neutral pH, such as Oxy-Klenza Stone Cleaner (JeC Item #799-40-101-01-00). Please follow manufacturer's instructions.
- For stubborn stains on stone, a poultice of ammonia will remove most organic stains from marble. Dampen a paper towel or cloth with ammonia mixed with water, and cover the stain for 24-48 hours to remove. Household baking soda can absorb organic stains as well. Sprinkle the stained area with the baking soda and let it sit for 24-48 hours. Wipe clean and reseal (please refer to instructions below).
- Stone tops will need to be resealed based on use and environment. Before applying a new coat of INTENSIFIATM sealer (JeC Item #799-40-100-01-00), please make sure your stone top is clean. Follow the manufacturer's instructions. Depending on usage and location, this may need to be done multiple times a year. Please see your sales specialist for details.

## POWDER COATED METALS

JANUScoat™ is JANUS et Cie's proprietary powder coat finish. In this process, we apply a primer powder coating on the metal and follow it with a top coat of powder that contains our custom JANUS colors.

Powder coated finishes can be applied to a variety of metals in a process that creates a durable, protective finish without using harmful solvents. Polymer granules, which may contain polyester, polyester-epoxy, or fusion-bonded epoxy and acrylics, are electrostatically applied and baked to form a hard, protective coating creating a continuous, seamless finish.

Like any fine-painted surface, such as an automobile, routine washing and rinsing will help keep your painted furniture looking new. We recommend you provide extra protection with a regular application of a reputable automobile wax, which will actively repel the accumulation of moisture and water spots and minimize possible staining. Water spotting on the finish is usually a result of mineral and salt deposits in the water or can also be a result of pollutants in rainwater. Wax will promote "beading" of the water (i.e. run off the surface) without allowing surface dirt to dry on the finish. An added benefit of waxing your furniture is it is easier to clean when it becomes dirty. Water spotting may be more pronounced on darker frame colors, and in particular, coastal areas.

JANUScoat and powder coated finishes, while incredibly durable, may be chipped or damaged with improper handling. JANUS et Cie offers touch up paint which will blend with the original finish. For more information or to order touch up paint, please contact your sales specialist. Touch up paint may not perform with the same characteristics as the original powder finish. If not touched up, the effect on the exposed unprotected surface will vary depending on the underlying metal. It is critical to touch up as soon as possible.

#### WHY JANUScoat?

- ALUMINUM: Exposed metal can oxidize over time.
- STAINLESS STEEL: Exposed stainless steel can start to accumulate fly rust.
- CAST OR PLATE STEEL: Exposed steel will start to rust in most environments.

#### ROUTINE CARE & MAINTENANCE

- Rinse with a hose to remove salt and/or larger dirt and debris accumulation.
- Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge.
- We also recommend any premium automotive cleaning products, such as Meguiar's® Gold Class™ Car Wash and Shampoo ([www.meguiars.com](http://www.meguiars.com)). This premium car wash contains ingredients that will protect and enhance the finish.
- Rinse and dry with a clean soft cloth to prevent water spots.

#### PERIODIC CARE & MAINTENANCE

- Apply an automotive wax to the finish per manufacturer's instructions. This can vary in the number of times per year depending on the usage and environment of the location. Please see your sales specialist for details.
- Do not use abrasive or aggressive solvent products on aluminum, such as acetone or scouring powder.

## STAINLESS STEEL (METALS)

Stainless steel is an alloy of low carbon steel and chromium, which is inherently anti-corrosive and will not lose this resistance if scratched. In most environments, oxidation may occur, and in the early stages it is non-corrosive and easy to wipe away. This is referred to as surface rust or "fly rust." If left unchecked, this corrosion may become irreversible over time. Regular maintenance is important, especially in marine and coastal environments.

#### ROUTINE CARE & MAINTENANCE

- A general cleaning with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge, being sure to thoroughly dry.
- Cleaning any metal surfaces with abrasives, scouring powder or hard bristle brushes is not recommended.

#### PERIODIC CARE & MAINTENANCE

- To treat stubborn dirt or surface rust (also known as "fly rust"), use a good stainless steel cleaner (options available at most hardware stores) and follow the manufacturer's directions.
- We offer McMaster® Stainless Steel Wipes (JeC Item #799-30-200-00-00), which clean and offer added protection against rust buildup. Follow instructions on packaging.

#### EXTENSIVE CARE & MAINTENANCE

- For heavy cleaning, we recommend using a high quality stainless steel cleaner and adhering to the manufacturer's instructions.

## TEAK – PREMIUM NATURAL & HARDWOOD

All of our plantation-grown teak, Iroko, and hardwoods are premium grade. With any natural wood, color and grain vary on each piece of handcrafted furniture. As particularly strong decay- and water-resistant species, these woods are good to use outdoors, but you may experience some expanding and contracting with changes in moisture or temperature. Left alone, they will age naturally to a beautiful silver grey patina.

Natural teak is an ideal wood for outdoor furniture not only for its sustainability, beauty and character, but for its durability—its very high oil content prevents rotting and insect infestation. Our premium teak is kiln dried before being made into furniture. This process helps to stabilize the moisture content of the teak; however, when exposed to sun and water, teak oils escape over time, causing the wood color to shift from its warm natural tone to an equally beautiful weathered grey. In environments that are humid, areas of the grain may begin to appear raised. Changes in moisture content can cause small cracks, also known as season splits, to appear in the wood, and mold spores may appear during this process. In dry climates, this transformation in appearance occurs slowly; with frequent fluctuation in climate, it happens more quickly. None of these changes are defects in the material, nor will they affect the structural integrity of the wood.

Before enjoying your beautiful teak furnishings, rinse and wipe down teak frames to remove any residual teak dust or oils and let air dry completely. As teak furniture acclimatizes to your location, additional teak oils may seep out of the wood. We recommend periodically rinsing the frames to remove any excess oils.

Teak oil and teak dust can stain cushions. Until your teak has properly acclimated to the environment, we recommend removing the cushions from the frames when not in use. During the first weeks of this natural process, we recommend cleaning the teak before placing the cushions on the frames to avoid staining.

As you read through the following care and maintenance instructions, you will find the steps analogous to skin care. In order to add a luster, purity, and youthful appearance to your teak and other premium wood products, the true organic nature of the material must be preserved and enhanced. Through abrading and exfoliating techniques, similar to enhanced skin care, the natural tannin and grains of your teak will be embellished and beautified.

### GENERAL CARE & MAINTENANCE

- Vacuum to remove loose dirt
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® or Golden Care® Teak Cleaner per gallon
- 8 cups of lukewarm clean water (less than 100°F/38°C)
- Use a nonabrasive sponge or soft cloth to clean
- Rinse thoroughly with clean water
- Allow to air dry

### PERIODIC CARE & MAINTENANCE

With proper care and maintenance, our premium teak can be kept as vibrant and youthful as when it was first received. This means regular cleaning, possible light sanding and treating with the Golden Care® Maintenance System (Teak Cleaner, Teak Protector, and Teak Shield). In addition, teak that has been maintained but weathered to a silver grey patina can be returned to its natural golden brown state. The following information is meant to provide general guidelines; always follow specific instructions as directed and within the conditions suggested on your cleaning products. Please note, teak maintenance may need to be performed multiple times a year based on your local environment.

### GOLDEN CARE® MAINTENANCE SYSTEM

## TEAK CLEANER

Golden Care Teak Cleaner (JeC Item #799-10-100-00-00)

Teak Cleaner cleans and restores discolored dark grey teak and hardwood. This water-based formula is a high concentration cleaner and contains brightener ingredients which bring back the original color of new teak/hardwood. Unlike most other teak cleaners, ours is classified as non-hazardous. This process should be applied as needed based on the preferred look of your teak. Follow specific instructions as directed and within the conditions suggested on your cleaning products.

## TEAK PROTECTOR

Golden Care Teak Protector (JeC Item #799-10-200-00-00)

Teak Protector is superior to a standard teak oil or sealer as it maintains the original light brown color of teak for a period of time up to four times longer than teak oil and up to twice as long as teak sealers. It resists the development of mold and black spots on the teak. The environmentally friendly formula is 100% water based, non-flammable, and isn't greasy. Follow specific instructions as directed and within the conditions suggested on your cleaning products.

## TEAK SHIELD

Golden Care Teak Shield (JeC Item #799-10-200-01-00)

Teak Shield is commonly used as a barrier on tabletops and other food preparation and dining surfaces as a stain inhibitor. Common items such as coffee, butter, wine and olive oil can lead to incidental staining, and this product serves as an almost invisible barrier against discoloration caused by these items. Follow specific instructions as directed and within the conditions suggested on your cleaning products.

## MAINTENANCE TIPS

Inspect your teak, Iroko, and hardwood furniture regularly for signs of wear and tear to determine whether it requires a new application of treatments. If you want to keep the hardwood's original color, this will require an application of high-quality oil. In ocean environments, this may need to be applied several times per year. To prevent any fungus growth, make sure that the hardwood is perfectly clean and dry before you treat it.

## NOTE

Iroko wood has a red-brown tint. We recommend Golden Care Hardwood Protector (rather than Teak Protector) to treat this material, and best maintain the original red-brown color of the wood.

## NATURAL TEAK FINISHES WITH THE GOLDEN CARE TEAK MAINTENANCE SYSTEM

### HONEY BROWN TO SILVER GREY PATINA

- Teak is a natural product and will weather to a silver grey patina over time.\*
- Teak Shield is recommended to help prevent staining on table tops or other food preparation/dining surfaces.

### SILVER GREY PATINA TO HONEY BROWN

- Teak Cleaner can restore the teak to its natural blonde state.
- Teak Protector will turn the teak into the honey brown color and help maintain it.
- Teak Shield is recommended to help prevent staining on table tops or other food preparation/dining surfaces.

### EXTREME SILVER GREY PATINA TO SILVER GREY PATINA

- Clean with a mild, pH-neutral soap such as Dawn® and clean water. If wood grain has become raised with time, sand with a fine grit sand paper to return the teak to a fine smooth finish. Teak may show patches of honey brown after sanding but in time will

weather back to silver grey patina.

- Teak Shield is recommended to help prevent staining on table tops or other food preparation/dining surfaces.

## EXTREME SILVER GREY PATINA TO HONEY BROWN

- Clean with Teak Cleaner. If wood grain has become raised with time, sand with rough sand paper along the grain followed by a fine grit sandpaper to return the teak to a fine smooth finish.
- Teak Protector is recommended to help maintain honey brown color.
- Teak Shield is recommended to help prevent staining on table tops or other food preparation/dining surfaces.

\*The high quality of our teak turns to a lustrous silver grey patina when left in its natural state. To promote the weathering process of teak, wash the teak regularly, especially during its first few months outside. Do so on a sunny day if possible, and use a mild liquid detergent with a teaspoon of bleach in a gallon of water. The bleach will accelerate the weathering action of the sun. After the teak is washed with the soap and the bleach, rinse the furniture thoroughly with clean water and let it dry. As the teak begins to weather, the grain begins to lift. You may want to lightly sand the fine "hairs" which rise when the teak begins to weather with 220 grit sandpaper. Your silver grey patina will evolve at a different pace depending on its environment. Wind, salt spray and sun will always weather the teak more quickly.

## UMBRELLAS

The umbrellas JANUS et Cie offers come in several different materials. Each material has its strengths and specific look. Umbrellas are some of the more complex items we offer; they each have many components and moving parts which make maintaining them crucial.

For care and maintenance details, please refer to the corresponding section for the appropriate material.

We offer a wide range of replacement parts for our umbrellas. Some are quite easy to replace, while others can be more challenging. Please see your sales specialist for instructions on how to do these repairs.

With the JANUS Teak umbrellas, there is a small chance that the canopies could get some teak dust or oil on them during transit. We try to mitigate this by putting a sheet of plastic between the teak frame and canopy. This can be removed at the installation. If there are any stains, please see the care section for textiles (staining).

## UMBRELLAS & WIND

The bases for JANUS et Cie are heavy by design. This weight is necessary to help stabilize umbrellas for unexpected wind. Caution should be advised if planning to move a base as some bases are designed to be moved while others are not. The heavy bases, however, do not mean the umbrella can be left open or withstand all wind speeds.

- Under windy conditions, your umbrella should be closed.
- If the wind is stronger, even with the umbrella closed, there can be issues. We recommend, if leaving the umbrellas outside unattended, that you use a strap or a storage cover on the closed umbrellas.
- When your local forecast calls for high wind speeds, the best thing to do is bring your umbrella inside for storage.