



JANUS et Cie®

CARE & MAINTENANCE FOR HERON

GLIDES

Our glides are constructed of high-quality materials including nylon, rubber, thermoplastic polyurethane, felt, or stainless steel. Glides can be fixed, adjustable or even self-leveling. Over time, the glides wear down and should be inspected frequently. If not, worn glides can damage the furniture and flooring. Wear rates vary on flooring type and texture. When possible, lift furniture (rather than dragging) to move it.

ROUTINE CARE & MAINTENANCE

- Inspect frequently
- Replace worn glides as needed
- Replacement glides are available through your sales specialist

POWDER COATED METALS

JANUScoat™ is JANUS et Cie's proprietary powder coat finish. In this process, we apply a primer powder coating on the metal and follow it with a top coat of powder that contains our custom JANUS colors.

Powder coated finishes can be applied to a variety of metals in a process that creates a durable, protective finish without using harmful solvents. Polymer granules, which may contain polyester, polyester-epoxy, or fusion-bonded epoxy and acrylics, are electrostatically applied and baked to form a hard, protective coating creating a continuous, seamless finish.

Like any fine-painted surface, such as an automobile, routine washing and rinsing will help keep your painted furniture looking new. We recommend you provide extra protection with a regular application of a reputable automobile wax, which will actively repel the accumulation of moisture and water spots and minimize possible staining. Water spotting on the finish is usually a result of mineral and salt deposits in the water or can also be a result of pollutants in rainwater. Wax will promote "beading" of the water (i.e. run off the surface) without allowing surface dirt to dry on the finish. An added benefit of waxing your furniture is it is easier to clean when it becomes dirty. Water spotting may be more pronounced on darker frame colors, and in particular, coastal areas.

JANUScoat and powder coated finishes, while incredibly durable, may be chipped or damaged with improper handling. JANUS et Cie offers touch up paint which will blend with the original finish. For more information or to order touch up paint, please contact your sales specialist. Touch up paint may not perform with the same characteristics as the original powder finish. If not touched up, the effect on the exposed unprotected surface will vary depending on the underlying metal. It is critical to touch up as soon as possible.

WHY JANUScoat?

- ALUMINUM: Exposed metal can oxidize over time.
- STAINLESS STEEL: Exposed stainless steel can start to accumulate fly rust.
- CAST OR PLATE STEEL: Exposed steel will start to rust in most environments.

ROUTINE CARE & MAINTENANCE

- Rinse with a hose to remove salt and/or larger dirt and debris accumulation.
- Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge.
- We also recommend any premium automotive cleaning products, such as Meguiar's® Gold Class™ Car Wash and Shampoo (www.meguiars.com). This premium car wash contains ingredients that will protect and enhance the finish.
- Rinse and dry with a clean soft cloth to prevent water spots.

PERIODIC CARE & MAINTENANCE

- Apply an automotive wax to the finish per manufacturer's instructions. This can vary in the number of times per year depending on the usage and environment of the location. Please see your sales specialist for details.
- Do not use abrasive or aggressive solvent products on aluminum, such as acetone or scouring powder.

ROPES, STRAPS & YARN

Our synthetic ropes and straps are made of olefin, polyolefin, polypropylene or polyester materials engineered using high-quality pigment with excellent UV, stain and mold resistance. These ropes have the same warm look and soft texture as high-end fabrics. They are environmentally friendly, durable and suitable for outdoor locations.

ROUTINE CARE & MAINTENANCE

- Frequent vacuuming or light dusting is recommended
- Dust can be wiped down with a damp clean cloth or rinsed with clean water
- Wash with mild, pH-neutral soap such as Dawn® and clean water or use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Let air dry
- Do not scrub excessively, apply heat or use any sharp objects to clean

EXTENSIVE CARE & MAINTENANCE

- Blot stains with a sponge, working inward from the outside of the stain
- Wash with mild, pH-neutral soap such as Dawn® and clean water or use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Rinse with clean water and air dry

TEAK – PREMIUM NATURAL & HARDWOOD

All of our plantation-grown teak, Iroko, and hardwoods are premium grade. With any natural wood, color and grain vary on each piece of handcrafted furniture. As particularly strong decay- and water-resistant species, these woods are good to use outdoors, but you may experience some expanding and contracting with changes in moisture or temperature. Left alone, they will age naturally to a beautiful silver grey patina.

Natural teak is an ideal wood for outdoor furniture not only for its sustainability, beauty and character, but for its durability—its very high oil content prevents rotting and insect infestation. Our premium teak is kiln dried before being made into furniture. This process helps to stabilize the moisture content of the teak; however, when exposed to sun and water, teak oils escape over time, causing the wood color to shift from its warm natural tone to an equally beautiful weathered grey. In environments that are humid, areas of the grain may begin to appear raised. Changes in moisture content can cause small cracks, also known as season splits, to appear in the wood, and mold spores may appear during this process. In dry climates, this transformation in appearance occurs slowly; with frequent fluctuation in climate, it happens more quickly. None of these changes are defects in the material, nor will they affect the structural integrity of the wood.

Before enjoying your beautiful teak furnishings, rinse and wipe down teak frames to remove any residual teak dust or oils and let air dry completely. As teak furniture acclimatizes to your location, additional teak oils may seep out of the wood. We recommend periodically rinsing the frames to remove any excess oils.

Teak oil and teak dust can stain cushions. Until your teak has properly acclimated to the environment, we recommend removing the cushions from the frames when not in use. During the first weeks of this natural process, we recommend cleaning the teak before placing the cushions on the frames to avoid staining.

As you read through the following care and maintenance instructions, you will find the steps analogous to skin care. In order to add a luster, purity, and youthful appearance to your teak and other premium wood products, the true organic nature of the material must be preserved and enhanced. Through abrading and exfoliating techniques, similar to enhanced skin care, the natural tannin and grains of your teak will be embellished and beautified.

GENERAL CARE & MAINTENANCE

- Vacuum to remove loose dirt
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® or Golden Care® Teak Cleaner per gallon
- 8 cups of lukewarm clean water (less than 100°F/38°C)
- Use a nonabrasive sponge or soft cloth to clean
- Rinse thoroughly with clean water
- Allow to air dry

PERIODIC CARE & MAINTENANCE

With proper care and maintenance, our premium teak can be kept as vibrant and youthful as when it was first received. This means regular cleaning, possible light sanding and treating with the Golden Care® Maintenance System (Teak Cleaner, Teak Protector, and Teak Shield). In addition, teak that has been maintained but weathered to a silver grey patina can be returned to its natural golden brown state. The following information is meant to provide general guidelines; always follow specific instructions as directed and within the conditions suggested on your cleaning products. Please note, teak maintenance may need to be performed multiple times a year based on your local environment.

GOLDEN CARE® MAINTENANCE SYSTEM

TEAK CLEANER

Golden Care Teak Cleaner (JeC Item #799-10-100-00-00)

Teak Cleaner cleans and restores discolored dark grey teak and hardwood. This water-based formula is a high concentration cleaner and contains brightener ingredients which bring back the original color of new teak/hardwood. Unlike most other teak cleaners, ours is classified as non-hazardous. This process should be applied as needed based on the preferred look of your teak. Follow specific instructions as directed and within the conditions suggested on your cleaning products.

TEAK PROTECTOR

Golden Care Teak Protector (JeC Item #799-10-200-00-00)

Teak Protector is superior to a standard teak oil or sealer as it maintains the original light brown color of teak for a period of time up to four times longer than teak oil and up to twice as long as teak sealers. It resists the development of mold and black spots on the teak. The environmentally friendly formula is 100% water based, non-flammable, and isn't greasy. Follow specific instructions as directed and within the conditions suggested on your cleaning products.

TEAK SHIELD

Golden Care Teak Shield (JeC Item #799-10-200-01-00)

Teak Shield is commonly used as a barrier on tabletops and other food preparation and dining surfaces as a stain inhibitor. Common items such as coffee, butter, wine and olive oil can lead to incidental staining, and this product serves as an almost invisible barrier against discoloration caused by these items. Follow specific instructions as directed and within the conditions suggested on your cleaning products.

MAINTENANCE TIPS

Inspect your teak, Iroko, and hardwood furniture regularly for signs of wear and tear to determine whether it requires a new application of treatments. If you want to keep the hardwood's original color, this will require an application of high-quality oil. In ocean environments, this may need to be applied several times per year. To prevent any fungus growth, make sure that the hardwood is perfectly clean and dry before you treat it.

NOTE

Iroko wood has a red-brown tint. We recommend Golden Care Hardwood Protector (rather than Teak Protector) to treat this material, and best maintain the original red-brown color of the wood.

NATURAL TEAK FINISHES WITH THE GOLDEN CARE TEAK MAINTENANCE SYSTEM

HONEY BROWN TO SILVER GREY PATINA

- Teak is a natural product and will weather to a silver grey patina over time.*
- Teak Shield is recommended to help prevent staining on table tops or other food preparation/dining surfaces.

SILVER GREY PATINA TO HONEY BROWN

- Teak Cleaner can restore the teak to its natural blonde state.
- Teak Protector will turn the teak into the honey brown color and help maintain it.
- Teak Shield is recommended to help prevent staining on table tops or other food preparation/dining surfaces.

EXTREME SILVER GREY PATINA TO SILVER GREY PATINA

- Clean with a mild, pH-neutral soap such as Dawn® and clean water. If wood grain has become raised with time, sand with a fine grit sand paper to return the teak to a fine smooth finish. Teak may show patches of honey brown after sanding but in time will weather back to silver grey patina.
- Teak Shield is recommended to help prevent staining on table tops or other food preparation/dining surfaces.

EXTREME SILVER GREY PATINA TO HONEY BROWN

- Clean with Teak Cleaner. If wood grain has become raised with time, sand with rough sand paper along the grain followed by a fine grit sandpaper to return the teak to a fine smooth finish.
- Teak Protector is recommended to help maintain honey brown color.
- Teak Shield is recommended to help prevent staining on table tops or other food preparation/dining surfaces.

*The high quality of our teak turns to a lustrous silver grey patina when left in its natural state. To promote the weathering process of teak, wash the teak regularly, especially during its first few months outside. Do so on a sunny day if possible, and use a mild liquid detergent with a teaspoon of bleach in a gallon of water. The bleach will accelerate the weathering action of the sun. After the teak is washed with the soap and the bleach, rinse the furniture thoroughly with clean water and let it dry. As the teak begins to weather, the grain begins to lift. You may want to lightly sand the fine "hairs" which rise when the teak begins to weather with 220 grit sandpaper. Your silver grey patina will evolve at a different pace depending on its environment. Wind, salt spray and sun will always weather the teak more quickly.

CUSHIONS & FRAME COVERS

CUSHIONS

Available in all shapes, sizes, and styles, cushions are generally made of some sort of fill, some type of feathers, or some combination of these materials. Many different types of fills are available, each with a specific density and chemical formula designed and engineered to suit particular uses and different styles of furniture. Some foam cushions are just that, pieces of foam. Others are foam sandwiched in some sort of wrapping, such as Dacron, which provides loft and scale, and a softer profile. For thicker, more luxurious cushions, the optimal fill is a foam core enveloped in down or some soft synthetic; the wrapping is often stitched in channels like a sleeping bag to keep the cushion from shifting. As a rule, the fluffier the cushion is, the more casual its shape. The finest weather resistant materials have been used to make our cushions; however, they are not impervious to weather extremes or lack of maintenance. Cushions used on natural unseasoned teak and natural woods should be removed after each use until the wood has acclimated to its new environment. Cushions should be brought indoors during inclement weather.

ROUTINE CARE & MAINTENANCE / SPOT CLEANING

- Vacuum to remove loose dirt.
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® per 1 gallon of lukewarm clean water (less than 80°F/30°C), or Use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Use a sponge to clean.
- Apply a light mist of cleaning solution as noted above using a spray bottle.
- Allow cleaning solution to soak into fabric.
- Work the solution into the stain by blotting or lightly scrubbing the area with a sponge.
- Rinse thoroughly with clean water.
- Blot excess moisture with a clean, soft white towel or sponge.
- Use a wet vacuum, if available, to remove excess moisture.
- Repeat these steps until stain is removed.
- Allow fabric to air dry.

PERIODIC CARE & MAINTENANCE

Cushions should never sit in water or be exposed to water for any prolonged period. To prevent mildew growth or any sort of possible damage to the furniture frames, always remove wet cushions from your furniture. If cushions become saturated with water, squeeze any excess water out of the cushions, then set them on their side to air dry in a well ventilated, clean, dry area. Drying times will vary, but may be accelerated if cushions are allowed to stand on edge in direct sunlight.

EXTENSIVE CARE & MAINTENANCE

JANUS et Cie solution dyed acrylic/polyester/polyolefin/polypropylene fabric cushion covers can be removed and washed; however, it may often be easier to clean the covers without removing them because they fit quite tightly and can be difficult to remove and replace. Please refer to fabric care and maintenance section for cleaning instructions of specific textiles.

In order to remove the foam insert from a cushion, gently fold the foam and pull the cover off, taking care not to allow the foam to overextend the zipper opening.

Clean cover by machine washing for acrylic, polyester, polyolefin or polypropylene fabrics with the cushion cover turned RIGHT SIDE OUT and AIR dry. DO NOT MACHINE DRY.

Replace the foam into the completely dry cushion cover by gently folding the foam and pulling the cover over the foam, taking care not to overstretch the zipper opening.

Reach into cover and gently tuck foam into cushion cover, matching the edges and corners to cushion cover shape, ensuring that all hems are turned in a uniform direction.

FURNITURE COVERS

Distinguished furniture covers embroidered with the JANUS et Cie logo make a distinctive statement while shielding your valuable investments from the elements. Durably constructed in high-performance fabric, our semi-fitted covers are as beautifully executed and flawlessly designed as our furnishings—each tailored with an elegant mini-welt finishing which belies the substantial zippers and strong fastening tabs that hold them securely to frames in windy conditions. Offered in a chic neutral tan or light grey, our covers are UV-resistant and meet industry standards to protect furniture from water, dirt, mildew and tearing.

ROUTINE CARE & MAINTENANCE

- Furniture covers should be removed from the frame and allowed to air out regularly to reduce the moisture under the cover. Moisture trapped under the cover due to climate can cause mold to grow under the cover.

PERIODIC CARE & MAINTENANCE

- Furniture cover should be removed to allow frames to dry out after inclement weather.

SPOT CLEANING

- Vacuum to remove loose dirt.
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® per 1 gallon of lukewarm clean water (less than 80°F/30°C), or use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Use a sponge to clean.
- Apply a light mist of cleaning solution as noted above using a spray bottle.
- Allow cleaning solution to soak into fabric.
- Work the solution into the stain by blotting or lightly scrubbing the area with a sponge.
- Rinse thoroughly with clean water.
- Blot excess moisture with a clean, soft white towel or sponge.
- Use a wet vacuum, if available, to remove excess moisture.
- Repeat these steps until stain is removed.
- Allow fabric to air dry.

EXTENSIVE CARE & MAINTENANCE

- After extensive use and cleaning, JANUS et Cie furniture cover fabric could begin to lose its resistance to water. This can be replenished by applying Fabric Guard 303 (JeC Item #799-90-301-00-00).

TEXTILES

JANUS et Cie Textiles speak to our natural love of color, pattern, structure and texture—in the world, in the home and in our wardrobes. Our extensive collection of captivating textiles is designed to allow you to dress furniture and environments with the same variety and personality that you dress yourself! More than 200 fabrics comprise our collection including sumptuous Weatherskin® exterior faux leather. Our outdoor fabrics, ranging from brights to stripes and patterns to solids, are woven from solution dyed acrylic, polyolefin and polypropylene for a surface that resists microbes, soil, abrasion and fading from UV light. The result is perfect for hospitals, hotels, office spaces, and private residences. Our deep stock of textiles allows you to create a distinct and personal, elegant and vibrant interior or exterior setting.

JANUS et Cie fabrics do not promote mildew growth; however, mildew may grow on dirt and other foreign substances that are not removed from the fabric. JANUS et Cie fabrics are heat sensitive and will shrink when subjected to excessive heat. Never steam press or

machine dry these fabrics.

SOLUTION DYED POLYPROPYLENE FABRIC

JANUS et Cie's polypropylene fabric is recyclable and produced from non-toxic and hypoallergenic materials, as well as being mold and stain resistant. Polypropylene fabrics should not be ironed or cleaned with bleach.

ROUTINE CARE & MAINTENANCE

- Vacuum to remove loose dirt.
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® per 1 gallon of lukewarm clean water (less than 80°F/30°C), or Use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Use a sponge to clean.
- Apply a light mist of cleaning solution as noted above using a spray bottle. • Allow cleaning solution to soak into fabric.
- Work the solution into the stain by blotting or lightly scrubbing the area with a sponge.
- Rinse thoroughly with clean water.
- Blot excess moisture with a clean, soft white towel or sponge.
- Use a wet vacuum, if available, to remove excess moisture.
- Repeat these steps until stain is removed.
- Allow fabric to air dry.

PERIODIC CARE & MAINTENANCE

Repeated washings with liquid detergent may reduce the effectiveness of the soil-resistant and waterrepellent qualities, so it may be necessary to reapply a water-repellent finish, such as 303 Hi-Tech Fabric Guard (JeC Item #799-90-301-00-00), or a similar soil-resistant treatment. Always refer to directions from manufacturer.

EXTENSIVE CARE & MAINTENANCE

- For more stubborn stains, polypropylene fabric can be machine washed with standard detergent and tumbled dry on low.
- Polypropylene fabric can be dry cleaned as long as Tetrachloroethylene is not used.
- Following is a guide to help aid you with stain removal for JANUS et Cie textiles and cushions.

WEATHERSKIN TEXTILES

Weatherskin is a durable high-tech fabric that looks and feels like soft glove leather. This product is designed with a built-in stain-resistant finish that will not wash or wear off and does not require a topically applied spray.

ROUTINE CARE & MAINTENANCE

Wash with mild, pH-neutral soap such as Dawn® and clean water using a non-abrasive cloth or sponge. Never use cleaners containing abrasives such as scouring powder or bleach.

PERIODIC CARE & MAINTENANCE

For water soluble stains, use a clean cloth or soft sponge to dab the stain with mild, pH-neutral soap such as Dawn® and clean water. Remove the soap solution by wiping the area with a cloth and clean water. Dry with a soft lint-free cloth or towel.

EXTENSIVE CARE & MAINTENANCE

- For oil-based or non-water soluble stains. First, test in the least visible area. Lightly wipe the stain with a clean cloth which has been moistened with a mild volatile solvent (acetone or paint thinner). Blot the area with a dry cloth and allow to air dry.
- For ink and magic marker, dab lightly with a cloth which has been moistened with a solution of one part dishwashing liquid and one part rubbing alcohol. DO NOT RUB. As the ink loosens, blot the area with a dry cloth. Repeat if necessary. Rinse with a cloth dampened in clean water and dry with a soft cloth.

SOLUTION DYED ACRYLIC, POLYESTER AND POLYOLEFIN TEXTILES

ROUTINE CARE & MAINTENANCE / SPOT CLEANING

- Vacuum to remove loose dirt.
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild, pH-neutral soap such as Dawn® per 1 gallon of lukewarm clean water (less than 80°F/30°C), or Use Faron Cleaner (JeC Item #799-90-100-00-00). If using Faron, please follow directions on bottle.
- Use a sponge to clean.
- Apply a light mist of cleaning solution as noted above using a spray bottle.
- Allow cleaning solution to soak into fabric.
- Work the solution into the stain by blotting or lightly scrubbing the area with a sponge.
- Rinse thoroughly with clean water.
- Blot excess moisture with a clean, soft white towel or sponge.
- Use a wet vacuum, if available, to remove excess moisture.
- Repeat these steps until stain is removed.
- Allow fabric to air dry.
- Solution dyed acrylic, polyester and polyolefin should never be dry cleaned.

PERIODIC CARE & MAINTENANCE

Repeated washings with liquid detergent or bleach may reduce the effectiveness of the soil-resistant and water-repellent qualities, so it may be necessary to reapply a water-repellent finish, such as 303 Hi-Tech Fabric Guard (JeC Item #799-90-301-00-00), or a similar soil-resistant treatment. Always refer to directions from manufacturer. We offer McMaster® Stainless Steel Wipes (JeC Item #799-30-200-00-00), which clean and offer added protection against rust buildup. Follow instructions on packaging.

EXTENSIVE CARE AND MAINTENANCE

Heavy cleaning for stubborn stains and mildew (Excludes Weatherskin and polypropylene fabrics)

- Prepare a deep cleaning solution of 8 ounces (1 cup) of bleach and 2 ounces (1/4 cup) of mild, pH-neutral soap such as Dawn® per 1 gallon of clean water.
- Spray on entire area and allow to soak into the fabric for 15 minutes to 1 hour.
- Thoroughly yet gently, rub in deep cleaning solution with a soft bristle brush, sponge, or clean towel.
- It is best to clean the entire surface area of the fabric to avoid water rings and stains.
- Rinse thoroughly with clean water.
- Allow fabric to air dry in a well ventilated, clean, dry area.
- If stain and/or mildew persist, bleach quantities may be increased. In some cases, long standing stains may not be completely removable.