

CARE & MAINTENANCE FOR BALOU

GLASS

Our tempered glass is a type of safety glass processed by controlled thermal or chemical treatments to increase its strength, and it is four times stronger than regular glass. We offer clear and ultra-clear sanded and painted glass that comes in different thicknesses, from 3/16 inch thick to one inch thick with a variety of edgework like flat polished and beveled edge.

CLEAR GLASS

ROUTINE CARE & MAINTENANCE

- Use a soft cloth and any normal household glass cleaning product such as Windex® to clean your clear glass
- You can also use mild, pH-neutral soap such as Dawn® and clean water
- Be careful of overspray and wipe off any fluid that gets on the frame

EXTENSIVE CARE & MAINTENANCE

- If stains persist, most can be removed by blotting the stained areas with a dampened soft cloth soaked with vinegar or lemon juice
- For light scratches, use a buffing compound such as car wax
- Using the buffer with 6,000 grit sandpaper, lightly buff the glass until scratches disappear

SANDED OR PAINTED GLASS

The sanded or painted side of the glass should always face down; it should never be used as the top (i.e. the work surface). This is because it can scratch, and also because stains and dirt on the sanded side are more difficult to clean than on the top side. Avoid the use of any sharp tools on the sanded top side of the glass.

ROUTINE CARE & MAINTENANCE

- Use a soft cloth and clean water to remove light dust or dirt
- For more persistent dirt and grime, use water mixed with mild, pH-neutral soap such as Dawn® and clean water
- Avoid abrasive or harsh chemicals on the sanded side; they can abrade and even remove the finish

EXTENSIVE CARE & MAINTENANCE

• If stains persist, most can be removed by blotting the stained areas with a dampened soft cloth soaked with isopropyl alcohol to remove residue or marks

GLIDES

Our glides are constructed of high-quality materials including nylon, rubber, thermoplastic polyurethane, felt, or stainless steel. Glides can be fixed, adjustable or even self-leveling. Over time, the glides wear down and should be inspected frequently. If not, worn glides

can damage the furniture and flooring. Wear rates vary on flooring type and texture. When possible, lift furniture (rather than dragging) to move it.

ROUTINE CARE & MAINTENANCE

- Inspect frequently
- Replace worn glides as needed
- Replacement glides are available through your sales specialist

JANUSFIBER® & SYNTHETIC FIBER

Our synthetic fibers are not only recyclable, colorfast, UV-resistant, stain-resistant and suitable for humid and salty environments, but they also require minimal maintenance and endure beautifully in a range of temperatures. The fiber lineup includes proprietary handwoven JANUSfiber, made from high-density recyclable polyethylene.

ROUTINE CARE & MAINTENANCE

- Vacuum to remove loose dirt
- Prepare a cleaning solution of 2 ounces (1/4 cup) of mild, pH-neutral soap such as Dawn® and 8 cups of lukewarm clean water (less than 100°F/38°C)
- Use a sponge or soft cloth to clean
- Rinse thoroughly with clean water
- Allow to air dry

RATTAN

Among the strongest and most versatile of natural fibers, rattan has been intertwined with the craft of woven furniture for hundreds of years. We use only the highest grade of these strong and resilient plant materials, and employ skilled artisans immersed in traditional weaving techniques to shape, weave and finish each piece. Following tradition, we produce a truly handmade product for interior spaces that is light, durable and infinitely beautiful. Rattan is a renewable material providing the decisive attribute of a "green" product. Using rattan helps to maintain economic sustainability for families who have been farming and cultivating this crop for centuries.

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